

MEET FERNANDA

EMPOWERING TEAMS WITH PRACTICAL METHODS



Dr. Fernanda Oliveira graduated from dentistry in 1984, in Rio de Janeiro, Brazil. After immigrating to Canada in 1991, she was a full-time solo practitioner until 1997 when she sold her practice.

Fernanda has worked with many dental practices, helping them to increase their efficiency through training. She is currently fulfilling her vision of delivering her message and inspiring audiences via interactive workshops, regardless of audience size.

Fernanda's dynamic style and enthusiasm encourage audience participation to effectively create an enjoyable learning experience, and to ensure the ideas presented are never forgotten.

ABOUT FERNANDA:

HER PASSION:

To boost the acceptance of optimum care by promoting the delivery of superior customer service.

HER VISION:

To inspire audiences with her enthusiasm and interactive presentations.

HER MISSION:

To encourage the cultivation of rewarding client relations which achieve loyalty.

HER MOTTO:

Hit the customer service mark – grasp every opportunity to impress!

***BRING SPICE AND ENERGY
AND INVIGORATE
YOUR NEXT MEETING!***

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